

Health Services
Adverse Weather Protocol
In Accordance with University Policy #41

Health Services, along with Campus EMS, will follow the university's guidelines for maintaining operations during weather related events. The department is considered a mandatory operation in most instances, and will staff accordingly.

The below "condition levels" are defined in University Policy #41. Since university class cancellations do not fit into the "condition levels", but instead are treated as a separate decision, we too treat that as a separate decision.

HEALTH SERVICES OPERATIONS

CONDITION 1 (REDUCED OPERATIONS)

In the event of a Condition 1 determination, Health Services facilities will operate on regularly scheduled hours, 8:00am-5:00pm Monday-Friday.

CONDITION 2 (SUSPENDED OPERATIONS)

In the event of a Condition 2 determination that is made before the start of the business day, Health Services will begin operations at 11:00am and continue services throughout the day, closing at 4:00pm. All changes to hours of operation will be posted and provided on the main phone line for patients.

CONDITION 3 (CLOSURE)

In the event of a Condition 3 determination, all Health Services operations will close and remain closed until the condition 3 determination is lifted by university officials.

CAMPUS EMS OPERATIONS

Campus EMS will remain in service throughout the weather event. As weather approaches, EMS will move base on operations to lower campus (in area designated by Residential Living) and will respond to 911 calls from that location. The Quick Response Vehicle, which is 4 wheel drive, and the ambulance will be equipped with chains tires for safe transportation. EMS team members will make an evaluation and determination for best means of patient care and transportation to the hospital emergency department on a case by case basis.

CONTACT

In the event of adverse weather, you may always call 828-227-7640 for up-to-date information.